



Heritage Brothers

FUNERAL SERVICES

THE HERITAGE FAMILY... FUNERAL DIRECTORS SINCE 1934

THE HERITAGE FAMILY HAVE BEEN FUNERAL DIRECTORS SINCE 1934.

The first Heritage Family Funeral Home opened in Healesville, Victoria, established by Frank 'Spriggy' Heritage. Later Frank's sons Keith and Robert opened funeral homes in nearby Lilydale and Croydon. In 2014 the Heritage Family celebrate 80 years of service to families at their time of need.

The Heritage Family pride themselves on providing quality service at affordable prices, always offering personal service 24 hours a day, 365 days a year and ensuring every family is cared for in the way they deserve. This standard hasn't changed from the very beginning.

Wes and Ashley Heritage, grandsons of Frank, opened their first Gold Coast funeral home in October 1997 at Burleigh Heads. Two years later they expanded by purchasing the established Easton Funeral Services from the Easton family, a well respected business that had served the Tweed Coast since 1961.

In an effort to continually improve, major refurbishments have taken place at both the Burleigh Heads location and more recently the Tweed Heads funeral home of Easton Funeral Services. Both facilities offering well appointed chapels and all the features you would expect from a modern funeral facility.

In 2008, the Heritage Brothers initiated the establishment of the Melaleuca Station Memorial Gardens and Crematorium. This magnificent facility has been appreciated by countless families from the southern Gold Coast, Tweed and Northern Rivers. The Heritage brothers are the major shareholders of the Melaleuca Station Memorial Gardens, playing an active role in its management, with both Wes and Ashley holding board positions.



WES HERITAGE

In over 25 years of funeral directing Wes Heritage has experienced nearly every aspect of funeral care, from the simplest of private ceremonies to state and military funerals. Wes and his family play an active role in the local community with children attending local schools, being members of local sports clubs, sponsorship of AFL Football, Horse Racing, Cricket, Lawn Bowls and Surf Lifesaving.

Wes also served as President of the Australian Funeral Directors Association at both National and State level. He remains on the Queensland Board of the Australian Funeral Directors Association still today.



ASHLEY HERITAGE

As a third generation Funeral Director Ashley has experienced all aspects of funeral service. From small family owned funeral homes to large corporate owned funeral service providers.

Ashley has provided funeral care to the Gold and Tweed Coasts for many years and has a great understanding of the needs of families on the coast. Ashley is heavily involved in the Gold Coast and Tweed Coast Communities through his participation and sponsorships of many community activities.

Today the Heritage Family and staff are still available to provide their special care. Offering first class funeral facilities that cater for all religious requirements, personal preferences and styles, catering options, audio visual and musical needs. Professional people that will provide funeral care for those who need specialised service to those whose needs are more traditional.

Heritage Brothers offer prearranged and prepaid funeral plans. Call today for an obligation free appointment to discuss your needs, or alternatively we can send you information regarding our plans, services and costs.

A FAMILY TRADITION OF CARING



KEITH HERITAGE | OAM

Keith is a funeral director with over 50 years experience. This has seen him awarded an Order of Australia Medal for service to the funeral industry and community.

Keith is also a past president of the Australian Funeral Directors Association (Victorian Division) and qualified as an Australian Master Funeral Director.

Keith has also been awarded a number of Life Memberships for his service to sporting and community groups over many years.



DIFFERENT OPTIONS FOR DIFFERENT NEEDS

THE FUNERAL SERVICE

The funeral service provides family and friends the opportunity to celebrate the life of a loved one, to show their love and display respect in a meaningful way. For some cultures and religions, the funeral service is a rite of passage. For others, a simple and personal service will suffice. Should you require our services, we are available 24 hours a day, seven days a week.

In the event of a death in a hospital or at a nursing home, staff will first advise the family who then contact the funeral director. Contacting your funeral director at the soonest opportunity ensures correct procedures are followed, providing comfort and assistance to the family. Consultations for funeral arrangements can be attended at any time, either at your home or at one of our Funeral Centre's offices by appointment.



WHAT TO DO IF SOMEONE DIES

WHO SHOULD BE CONTACTED?

If someone passes away at home, the first person who should be contacted is generally a doctor who will either sign a death certificate or make other arrangements in the event that the cause of death is not clear. The next people to contact are, if appropriate, a priest or minister, family and friends, and the Funeral Director of your choice.

WHAT SERVICES WILL THE FUNERAL DIRECTOR PROVIDE?

The Funeral Director will assist in making all the funeral arrangements. After meeting with your family, they will liaise with a wide range of people and organisations including clergy or celebrant, church, cemetery, crematorium, hospital, doctor, coronial services, newspapers, florist, charity groups, RSL, Masonic Lodge, The Department of Veteran Affairs, Centrelink and the Registrar General.

The Funeral Director will explain all options to ensure your family is aware of what can be done to make a funeral special and personal. You may also wish to record the service, arrange a viewing, have a pictorial tribute using DVD, compose and place Press Notices or have a dove, balloon or butterfly release. The options are endless and the creativity rests with those who own the funeral - your family and, if you help them by planning ahead, you too.

PRE-PAID FUNERAL PLANS

Pre-paying your funeral alleviates two of the biggest burdens to fall to those you leave behind - knowing what your wishes are and paying for the funeral. A pre-paid funeral allows you to decide now what you want regarding your funeral and also to pay at today's price. The funeral costs are fixed forever, leaving your loved ones with no more to pay, ever (providing you pass away in the area and no changes are made to the funeral plan by your family). Furthermore, your pre-payment is securely lodged with a recognised funeral funds manager, ensuring your invested funds are secure.

Heritage Brothers and Easton Funeral Services offer a selection of Pre-Paid Funeral options. From the choice of investment firms to the payment options available, our staff can help you decide what suits you best and create an instalment plan that suits your budget or will accept an immediate lump sum payment. Discussing your Pre-Paid Funeral Plan with Heritage Brothers or Easton Funeral Services is obligation free and can be done at our office or your home.

PRE-ARRANGED FUNERAL PLANS

Rather than pre-paying for a funeral, you may wish to meet with a Funeral Director and just record your personal details and funeral wishes. This is a responsible way to provide peace of mind for both you and your family. The family is saved the stress of presuming your final wishes and can be comforted in the knowledge they are following your special requests.

A pre-arranged funeral plan is obligation free and no fees are charged for the consultation. However, you should be aware that a pre-arranged plan does not guarantee prices in the future as does a pre-paid plan. Organising a pre-arranged funeral plan is as simple as filling in the details on the following pages or meeting with a Funeral Director in our office or your home. Our staff are always available to discuss your personal needs.

CHECKLIST

Who else needs to be informed? There are a number of people and organisations that will need to be notified about a death. This checklist provides a helpful guide to assist your family.

<input type="checkbox"/> FAMILY	<input type="checkbox"/> DEATH CERTIFICATE APPLICATION
<input type="checkbox"/> DOCTOR	<input type="checkbox"/> SOLICITOR
<input type="checkbox"/> FUNERAL DIRECTOR	<input type="checkbox"/> AUSTRALIAN TAXATION OFFICE
<input type="checkbox"/> MEMORIALISATION	<input type="checkbox"/> TELEPHONE COMPANIES
<input type="checkbox"/> EXECUTOR OF WILL	<input type="checkbox"/> PUBLIC TRUSTEE
<input type="checkbox"/> CENTRELINK	<input type="checkbox"/> MEDICARE
<input type="checkbox"/> BANKS & OTHER FINANCIAL INSTITUTIONS	<input type="checkbox"/> ELECTORAL ROLL
<input type="checkbox"/> ACCOUNTANT	<input type="checkbox"/> LOCAL AUTHORITIES / COUNCIL
<input type="checkbox"/> LANDLORD	<input type="checkbox"/> HEALTH FUNDS
<input type="checkbox"/> HOMECARE NURSING	<input type="checkbox"/> CLUBS & ORGANISATIONS
<input type="checkbox"/> MEALS ON WHEELS	<input type="checkbox"/> PUBLIC SERVICES SUCH AS LIBRARIES
<input type="checkbox"/> INSURERS	<input type="checkbox"/> DENTIST
<input type="checkbox"/> HIRE PURCHASE COMPANIES	<input type="checkbox"/> POST OFFICE
<input type="checkbox"/> CHURCH	<input type="checkbox"/> LIFE INSURANCE
<input type="checkbox"/> SUPERANNUATION FUNDS	<input type="checkbox"/> PAID TV AND INTERNET PROVIDERS
<input type="checkbox"/> EMPLOYERS / EMPLOYEES	<input type="checkbox"/> DEPARTMENT OF VETERAN'S AFFAIRS

LET YOUR LOVED ONES KNOW YOUR WISHES

FUNERAL SERVICES PROVIDED BY

- ☐ Heritage Brothers, Burleigh Heads
- ☐ Easton Funeral Services, Tweed Heads
- ☐ Heritage Brothers, Chinderah

FUNERAL DETAILS

MY FUNERAL SERVICE VENUE

BURIAL OR CREMATION

- ☐ Burial ☐ Cremation

LOCATION OF CREMATORIUM
OR CEMETERY

DETAILS

CELEBRANT/CLERGY

PUBLIC OR PRIVATE SERVICE

- ☐ Public ☐ Private

FUNERAL SERVICE NOTIFICATION
PREFERRED NEWSPAPERS

ONLINE NOTIFICATIONS

CLUBS/GROUPS THAT SHOULD
BE NOTIFIED

MY COFFIN SELECTION

Visit our website for more information on coffin selections
www.heritagebrothers.com.au/coffins-and-urns/

MY CHOICE OF CLOTHING
TO BE DRESSED IN

ITEMS/FLOWERS TO BE PLACED
IN MY COFFIN

DETAILS	
MY SERVICE MUSIC	
MY FAVOURITE READINGS/POEMS	
RSL INVOLVEMENT	Sub Branch:
	RSL Tribute (Last Post Poppy Service): <input type="checkbox"/> Yes <input type="checkbox"/> No
	Flag Requirements:
FUNERAL CATERING	
RECORDING OF SERVICE	<input type="checkbox"/> Yes <input type="checkbox"/> No
ORDER OF SERVICE BOOKLETS	<input type="checkbox"/> Yes <input type="checkbox"/> No
DVD PRESENTATION	<input type="checkbox"/> Yes <input type="checkbox"/> No
PAYMENT PLAN	
PREPAID FUNERAL PLAN	
DETAILS	
MEMORIALISATION REQUEST	
MY WISHES FOR MY CREMATED REMAINS	
ADDITIONAL INFORMATION	

PEACE OF MIND FOR YOU AND YOUR FAMILY

NAME AND GENDER

FAMILY NAME

GIVEN NAMES

GENDER

☐

Male

☐

Female

PERSONAL PROFILE

PLACE OF BIRTH

DATE OF BIRTH

RELIGION (IF APPLICABLE)

OCCUPATION IN WORKING LIFE

USUAL ADDRESS

Suburb

Postcode

USUAL DOCTOR'S NAME

PHONE NUMBER

DATE OF ARRIVAL AUSTRALIA (IF APPLICABLE)

PENSION

☐

Yes

☐

No

Pension Type

NO#

ARE YOU OF ABORIGINAL
OR TORRES STRAIT ISLAND ORIGIN?

☐

Yes

☐

No

NEXT OF KIN

NAME

USUAL ADDRESS

Suburb

Postcode

PHONE NUMBER

EMAIL

ALTERNATE NEXT OF KIN

USUAL ADDRESS

Suburb

Postcode

PHONE NUMBER

EMAIL

ADDITIONAL INFORMATION

A PERSONAL HISTORY FOR FUTURE REFERENCE

MARITAL STATUS OF DECEASED (PLEASE TICK APPROPRIATE BOX)

- | | |
|------------------------------------|--|
| <input type="checkbox"/> Married | <input type="checkbox"/> Divorced |
| <input type="checkbox"/> Defacto | <input type="checkbox"/> Never Married |
| <input type="checkbox"/> Separated | <input type="checkbox"/> Widow / Widower |

If widowed, date and place of death of spouse:

FIRST MARRIAGE OF DECEASED

PLACE OF MARRIAGE

DATE OF MARRIAGE

NAME OF SPOUSE

SECOND MARRIAGE OF DECEASED

PLACE OF MARRIAGE

DATE OF MARRIAGE

NAME OF SPOUSE

CHILDREN OF DECEASED

NAME

DATE OF BIRTH

GENDER

☐ M ☐ F

☐ M ☐ F

☐ M ☐ F

☐ M ☐ F

☐ M ☐ F

☐ M ☐ F

☐ M ☐ F

☐ M ☐ F

☐ M ☐ F

☐ M ☐ F

FAMILY DETAILS OF DECEASED

FATHER'S FULL NAME

FATHER'S OCCUPATION

MOTHER'S FULL NAME

MOTHER'S MAIDEN NAME

MOTHER'S OCCUPATION

VITAL INFORMATION FOR YOUR EXECUTORS

LOCATION OF WILL

MY SOLICITOR

NAME

ADDRESS

Suburb

Postcode

PHONE/MOBILE

P ()

M

MY EXECUTOR

NAME

ADDRESS

Suburb

Postcode

PHONE/MOBILE

P ()

M

SPECIAL NOTES

Use this area to add any extra information you feel may be useful such as additional personal details (academic, sporting or community achievements or awards, for instance), other persons who should be informed, or log-in details of online accounts that may need to be closed such as email or social networking websites.

Once completed, these forms can be filed with your personal papers or held securely at our office.



HERITAGE BROTHERS FUNERAL SERVICES

Chapel, Office and Funeral Arrangement Centres

HERITAGE BROTHERS BURLEIGH HEADS

43 Lower West Burleigh Road
Burleigh heads QLD 4220

P: 07 5535 8758
F: 07 5535 7929
E: enquiries@heritagebrothers.com.au



MELALEUCA STATION MEMORIAL GARDENS

9394 Tweed Valley Way
Chinderah NSW 2484

P: 1800 088 484
F: 02 6674 4100
E: melaleuca@heritagebrothers.com.au



AUSTRALIAN
FUNERAL
DIRECTORS
ASSOCIATION

EASTON FUNERAL SERVICES

16 Florence Street
Tweed Heads NSW 2485

P: 07 5599 1500
F: 07 5536 8490
E: easton@heritagebrothers.com.au



Easton Funeral Services
FAMILY OWNED FUNERAL CARE

Phone for 24 Hour Attention.

www.heritagebrothers.com.au