



Heritage Brothers
FUNERAL SERVICES



Funerals are Important.

HERITAGE BROTHERS

THE HERITAGE FAMILY...

FUNERAL DIRECTORS SINCE 1934.

The Heritage Family Have Been Funeral Directors Since 1934.

Frank 'Spriggy' Heritage first conducted a funeral in March 1934. 90 years later the fourth generation of the Heritage Family are still providing the same level of excellent care and service the family have been known for.

The first Heritage Family funeral home was in the beautiful Yarra Valley town of Healesville, Victoria. Later, Spriggy's sons Robbie and Keith established funeral homes in nearby Lilydale and Croydon. In 1997, Keith's sons, Wes and Ashley, opened their own funeral home on the Gold Coast, expanding to Tweed Heads shortly after.

In 2008, Wes & Ashley established the Melaleuca Station Memorial Gardens and Crematorium at Chinderah. This magnificent facility has been appreciated by countless families from the Gold Coast, Tweed Heads and Northern Rivers region. Following the devastation of the March 2022 floods, Wes & Ashley have rebuilt and reopened the facility as the third Heritage Brothers Funeral Home. It has been beautifully refurbished and is now one of the most comprehensive funeral facilities in the region. Featuring two chapels, ample parking, extensive catering and café facilities and modern audio-visual & livestreaming equipment, Melaleuca Station is ready to service the needs, tastes and budgets of all local families.



Wes Heritage

A Funeral Director for over 35 years, Wes began his work with the family funeral home in the Yarra Valley, before founding Heritage Brothers on the Gold Coast in 1997. A past national president and life member of the Australian Funeral Directors Association, Wes has experience with everything from the simplest private services to state & military funerals.

Wes is still very hands on today, leading the business & ensuring that Heritage Brothers is an active part of the Gold Coast Community through the sponsorship and support of many Gold Coast Sports Clubs and Charities.



Ashley Heritage

With more than 30 years experience in the funeral industry Ashley is well versed in all aspects of funeral care.

Ashley has provided funeral care to families of the Gold and Tweed Coast for many years, and understands the unique and varied environment the coast provides.

Ashley has been heavily involved in the Gold Coast and Tweed Coast communities through his participation and sponsorship of many community activities.



A Family Tradition of Caring.

Today, the Heritage Family and staff are still available to provide their special care, by continuing the family tradition of supporting our community and helping families honour and celebrate lives. Choosing Heritage Brothers means working with a 100% locally owned, family owned company that offers total care, personal attention and honest service. With offices and chapels at Burleigh Heads, Tweed Heads and Chinderah, Heritage Brothers offer a range of options to suit the tastes, budgets and preferences of all local families. Call Wes, Ashley and our team today for an obligation free appointment to discuss your funeral needs.



Keith Heritage OAM

Keith Heritage is a funeral director with over 60 years experience. His long and passionate service to grieving families and his community saw him awarded with the Order of Australia Medal.

Keith is a qualified Master Funeral Director and past President of the Victorian division of the AFDA. Keith has also been awarded a number of life memberships for his service to sporting and community groups of many years. Cemetery Trusts, Hospital Boards Ambulance Services, Apex International and Amateur Horse Racing have all benefitted from his service.

What to Do if Someone Dies.

Early preparation and having discussions with family, your doctor and funeral director will help make decisions clearer.

If a death occurs in a Care Facility, Hospital or Nursing home the staff will walk you through the process of what will happen next.

You are permitted to use the Funeral Director of your choice. Most facilities will give you time to call funeral homes to ask questions or to enquire regarding costs. Remember, we are contactable 24 hours a day, everyday.

If a death occurs at home, it is important to phone the deceased person's regular doctor, the home nursing staff, or an ambulance. An interim death certificate needs to be issued by a medical professional to confirm the death. If in any doubt call our office.

In the case of an unexpected death where the Police or State Coroners are involved, contacting a Funeral Director promptly allows you to understand any potential delays and the coronial process.

The Importance of Celebrating Life.

A well conducted and presented funeral is the starting point to the healing process.

A healthy society celebrates both life and death. Heritage Brothers strive to create an environment where families and friends can come together to celebrate a life well lived. We provide funeral facilities and services that allow families to celebrate the life of a loved one, in a respectful and meaningful way.

Whether your family views a funeral as a rite of passage, a traditional or religious event, or would prefer a simple, personal or non-denominational service, Heritage Brothers can assist through the entire process. We understand that funerals are an important part of the grieving process for those left behind.



What Services will the Funeral Director Provide?

A good funeral director will carry the load for you.

Heritage Brothers staff will walk you through the entire funeral arranging process, meeting in your home or one of our offices. We go at the pace you are comfortable. Some families wish to start the process soon after death, others need time.

There are no rules, the family's needs and preferences are prioritised every step of the way.

The Funeral Director will present all the options, then liaise with funeral venues, chapels, churches, cemeteries, or crematoriums. They will also arrange flowers, music, celebrants, press notices, catering, social media announcements, funeral streaming, advise Centrelink and register the Death Certificate, along with anything else the family requires for a meaningful Funeral Service.

Funeral Venues.

Heritage Brothers offer the biggest range of Funeral Chapel options of any family-owned company on the Gold Coast, Tweed Heads & Northern Rivers regions. We have facilities that cater from 40 to 500+ attendees. We also offer catering options and garden facilities that can host outdoor funeral events.

Memorial Sites.

The Heritage Brothers facility at Melaleuca Station Memorial Gardens at Chinderah has an extensive range of memorial and urn options. We encourage you to visit our beautiful gardens to consider permanent memorial options there.

Pre-Paid and Pre-Arranged Funerals.

Heritage Brothers offers Prepaid Funeral Plans and Funeral Bonds, supported by our partners at Foresters Financial. Call to discuss your pre-planning needs.

Checklist

Who else needs to be informed? There are a number of people and organisations that will need to be notified about a death. This checklist provides a helpful guide to assist your family.

<input type="checkbox"/> Family	<input type="checkbox"/> Death Certificate Application
<input type="checkbox"/> Doctor	<input type="checkbox"/> Solicitor
<input type="checkbox"/> Funeral Director	<input type="checkbox"/> Australian Taxation Office
<input type="checkbox"/> Memorialisation	<input type="checkbox"/> Telephone Companies
<input type="checkbox"/> Executor of Will	<input type="checkbox"/> Public Trustee
<input type="checkbox"/> Centrelink	<input type="checkbox"/> Medicare
<input type="checkbox"/> Banks & other Financial Institutions	<input type="checkbox"/> Electoral Roll
<input type="checkbox"/> Accountant	<input type="checkbox"/> Local Authorities / Council
<input type="checkbox"/> Landlord	<input type="checkbox"/> Health Funds
<input type="checkbox"/> Homecare Nursing	<input type="checkbox"/> Post Office
<input type="checkbox"/> Meals on Wheels	<input type="checkbox"/> Public Services such as Libraries
<input type="checkbox"/> Insurers	<input type="checkbox"/> Dentist
<input type="checkbox"/> Hire Purchase Companies	<input type="checkbox"/> Funeral Insurance
<input type="checkbox"/> Church	<input type="checkbox"/> Life Insurance
<input type="checkbox"/> Superannuation Funds	<input type="checkbox"/> Pay TV and Internet Providers
<input type="checkbox"/> Employers/Employees	<input type="checkbox"/> Department of Veteran's Affairs

Let your Loved Ones Know Your Wishes.

Funeral Services Provided By

- ☐ Heritage Brothers Burleigh Heads
- ☐ Heritage Brothers Tweed Heads
- ☐ Heritage Brothers Chinderah

Funeral Details

Funeral Service Venue

Burial or Cremation



Burial



Cremation

Preferred Crematorium or Cemetery

Celebrant/Clergy

Public or Private Service



Public



Private

Funeral Notifications



Online



Newspaper

Clubs and Groups that should be notified

My Coffin Selection

Visit our website for more information on coffin selections:
heritagebrothers.com.au/coffins-caskets/

My Choice of Clothing to be dressed in

My Favourite Flowers

Details

My Service Music

1.

2.

3.

4.

My Favourite Readings or Poems

RSL Involvement

Sub Branch:

RSL Tribute (Last Post Poppy Service):

☐

Yes

☐

No

Flag Requirements:

Funeral Catering

☐

Yes

☐

No

Livestreaming of Service

☐

Yes

☐

No

Service Booklets

☐

Yes

☐

No

Visual Tribute/Slideshow

☐

Yes

☐

No

Payment Plan

Prepaid Funeral Plan

Details

Memorialisation Request

My Wishes for my cremated remains

Additional Information

A Personal History For Future Reference.

Name And Gender

Family Names

Given Names

Gender

☐

Male

☐

Female

Personal Profile

Place of Birth

Date of Birth

Religion (If Applicable)

Occupation In Working Life

Usual Address

Usual Doctor's Name

Phone Number

Date of Arrival in Australia (If Applicable)

Pension

☐

Yes

☐

No

Pension Type

NO#

Are you of Aboriginal
or Torres Strait Islander Origin?

☐

Yes

☐

No

Next of Kin

Full Name & Relationship

Usual Address

Phone Number

Email

Alternative Next of Kin

Full Name & Relationship

Usual Address

Phone Number

Email

Parents of Deceased

Father's Full Name

Father's Occupation

Mother's Full Name

Mother's Maiden Name

Mother's Occupation

Marital Status of Deceased (Please Tick Appropriate Box)

☐ Married

☐ Defacto

☐ Separated

☐ Divorced

☐ Never Married

☐ Widow / Widower

If widowed, date and place of death of spouse:

Date:

Place:

First Marriage of Deceased

Place of Marriage

Date of Marriage

Name of Spouse

Second Marriage of Deceased

Place of Marriage

Date of Marriage

Name of Spouse

Children of Deceased

Name

Date of Birth

Gender

☐ M ☐ F

☐ M ☐ F

☐ M ☐ F

☐ M ☐ F

☐ M ☐ F

☐ M ☐ F

☐ M ☐ F

☐ M ☐ F

☐ M ☐ F

☐ M ☐ F

Vital Information For Your Executors.

Location of Will

My Solicitor

Name

Address

Phone

My Executor

Name

Address

Phone

Special Notes

Use this area to add any extra information you feel may be useful, such as additional personal details (academic, sporting or community achievements or awards, for instance), other persons who should be informed, login details of online accounts that may need to be closed (such as email or social networking websites).

Once completed, these forms can be filed with your personal papers or held securely at our office.

Heritage Brothers.

THE HERITAGE FAMILY...
FUNERAL DIRECTORS SINCE 1934.



Heritage Brothers Funeral Services.

Chapel, Office and Funeral Arrangement Centres.

Burleigh Heads

📍 43 Lower West Burleigh Road

Burleigh Heads QLD 4220

P: 07 5535 8758

E: enquiries@heritagebrothers.com.au

Chinderah

(Melaleuca Station Memorial Gardens)

📍 9394 Tweed Valley Way

Chinderah NSW 2484

P: 02 6674 3777

E: melaleuca@heritagebrothers.com.au

Tweed Heads

(Easton Funeral Services)

📍 16 Florence Street

Tweed Heads NSW 2485

P: 07 5599 1500

E: easton@heritagebrothers.com.au

Wes & Ashley Heritage

Phone 07 5535 8758 for 24 hour attention.

www.heritagebrothers.com.au